# **Boulay Portal Access**

Welcome to the Boulay Portal for secure file transfers. Below is the link and instructions for accessing the portal.

## **Link to Boulay Portal**

https://portal.boulaygroup.com

## **Password creation/reset** (not needed each time)

- 1. Enter your email address, then select "Next"
- 2. Select "Forgot Password?"
- 3. Enter your email address again, then select "Send"
- 4. Check your email for a new message (if it is not in your inbox, check your "Junk" or "Spam" folders)
- 5. In the "Reset your kiteworks password" email, select "Reset Password"
- 6. Create and confirm your new password, then select "Set password"
- 7. Select "Return to sign in"

## **Sign In with Verification** (needed each time)

- 1. Enter your email address, then select "Next"
- 2. Enter your password, then select "Sign in"
- 3. When prompted for *Two factor authentication*, check your email for a one-time password message, (DO NOT select *Regenerate OTP*)
- 4. Return to the *Two factor authentication* page and enter the *one-time passcode (OTP)*, then select "Sign In" Important: *The OTP code is valid for only 10 minutes*

## **Receiving and Creating Secure Emails**

- 1. The landing page for the Boulay Portal is your secure email Inbox, if you are looking for a secure email sent to you, it will be right here
- 2. To create a secure email...
  - a. Click "Compose" or "Compose a new message"
  - b. Enter the email address of the person to which you want it sent
  - c. Add a Subject and message
  - d. To attach files...
    - i. Click the button Add Files, then select Upload local files
    - ii. Navigate to file(s) in question on your computer, click on each one to highlight it, then select **Open**
    - iii. You will see uploading percentage bars behind each file
    - iv. Once they are done uploading move to the next step
  - e. Click "Send"

## **Navigating to folders** (not all accounts have folders)

- 1. In the left column, click "All Files" (you may need to maximize your browser to see this column)
- 2. Click on the folder you are interested in
- 3. To Upload files
  - Click "Upload", select "Upload Files"
  - Navigate to the files on your computer, select them, then click "Open"
- 4. To Download files
  - Check the box in front of the files you want, then click "Download"

For additional technical assistance or questions, please email Boulay IT at <a href="mailto:support@boulaygroup.com">support@boulaygroup.com</a>.

Boulay PLLP Updated: April 14, 2021